Psychological Problems of the Nursing Staff in COVID-19 Pandemic: A Systematic Review

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Abstract

Background: Given the fact that nurses are at the frontier of taking care of COVID-19 patients, they are directly or indirectly faced with many psychological problems.

Objectives: The present research used a systematic review approach to explore the psychological problems of nurses during the COVID-19 pandemic in 2020.

Methods: This systematic review was conducted using PubMed, Cochran Library, Scopus, EMBASE, Science Direct, ProQuest, and Web of Science databases until May 21, 2020. These databases were searched using some keywords and the papers with a focus on the psychological problems of nurses during the COVID-19 pandemic were selected.

Results: Primarily, the academic papers were searched using their titles, abstracts, and full texts. In total, 10 articles were selected for the final analysis; nine of them were cross-sectional in type and one of them was qualitative and phenomenological. Moreover, seven studies were carried out in the Chinese context and were followed by other similar studies performed in Italy, Pakistan, India, and Singapore. Based on the findings, the most prevalent psychological problems were panic, anxiety, stress, sleep disorders, discomfort, depression, lack of self-control, overstimulation, and post-traumatic stress disorder.

Conclusion: During the epidemic and pandemic of infectious diseases, such as COVID-19, a wide range of psychological problems arise among the healthcare staff, especially nurses. As nurses are at the frontier of taking care of and treating COVID-19 patients, they need to be fully supported. Healthcare policymakers should devise educational and psychological supporting protocols to improve the mental health of nurses.

Keywords: COVID-19, Health, Mental health, Nurses, Psychological

1. Background

Severe acute respiratory syndrome Coronavirus 2 (SARS-CoV-2) has prevailed in many countries worldwide since the World Health Organization (WHO) declared a COVID-19 pandemic on March 11, 2020 (1). The pandemic has assayed the resilience of healthcare systems, including hospitals, which were mostly not prepared for a worldwide pandemic. Readiness in dealing with this crisis has been required not only from medical facilities and equipment but also to healthcare staff treating patients with COVID-19 physically and mentally (2).

The health staff, including physicians, nurses, and other healthcare workers, have been faced with this critical situation. Healthcare workers at the frontline have been directly involved in the diagnosis, treatment, and care of patients with COVID-19. Hence, they have been at a higher risk of developing psychological distress and other mental symptoms (3). Healthcare workers have also experienced different types and symptoms of depression, anxiety, insomnia, and distress (4). Besides, daily reports on the COVID-19 epidemic, specifically regarding the number of deceased frontline medical staff, might add to the concerns of families (5).

The importance of mental health for the medical staff and its impact on the improvement of patient care has been investigated before in the case of epidemic diseases, such as SARS (6-8). The factors associated with the mental health of healthcare staff influenced by the COVID-19 epidemic and the resultant psychological states have also been explored in a few published studies (8,9). Results of a study demonstrated that 42.0% of the physicians working in the mainland of China experienced very high levels of accumulated fatigue (10). Conduction of a comprehensive study on the mental health and challenges of healthcare workers during the COVID-19 pandemic and exploration of the effective factors in mental health and psychological needs of healthcare professionals can help better manage the needs of this substantial population.

2. Objectives

The present systematic review was conducted on relevant papers in a number of major databases to summarize and discuss the aforementioned mental challenges during the pandemic.
3. Methods

3.1. Inclusion criteria and search strategies

3.1.1. Search strategy

The first step was registering the research protocol in the International Prospective Register of Systematic Reviews database (CRD42020187653). The research was a systematic review and the Preferred Reporting Item for Systematic Reviews and Meta-analyses (PRISMA) guideline was followed. The systematic review was performed on the papers published before May 21, 2020. The peer-reviewed papers that were written in English and aimed to answer "What psychological problems are nurses faced with during COVID-19?" were selected.

A quick and general search was initially carried out in Cochrane Library to ensure that there was no previous systematic review on this topic. When the gap appeared, the search was extended to electronic databases, such as PubMed, Scopus, EMBASE, Science Direct, Web of Science, Cochrane Library, and ProQuest. It is noteworthy that grey literature was searched as well, including books, websites, conference papers, and theses. The operator AND was used to search for keywords or phrases that were considered distinct. To search for synonymous keywords, the operator OR was employed. For the purposes of the study, all the keywords, abstracts, and titles of academic papers were searched. Mesh terms were used in the PubMed database to search for the relevant works. The search strategies are summarized in Table 1.

As there was no control group in the present research, no C or comparison group was specified in the patient/population, intervention, comparison, and outcomes (PICO) process. The keywords were selected by the researcher and finally, the relevant factors were extracted from the selected papers. In the next step, a comprehensive list of references of all papers was made, and their titles were examined by the researcher. Afterward, the articles that were not relevant to the research objective were excluded. To be on the safe side, all search procedures were repeated. It should be mentioned that EndNote-X9 was used to manage the sources.

3.1.2. Inclusion criteria

The papers were screened based on the expression of the psychological problems of nurses during COVID-19 in titles, keywords, and abstracts. To this end, first, the titles were scrutinized; afterward, the abstracts and full texts were reviewed. The systematic review was conducted on the papers published until May 21, 2020. Unpublished materials (grey literature) from reliable sources, such as protocols, conference papers, instructions, guidelines, and reports of credible organizations, were reviewed as well. The review articles as well as qualitative and quantitative papers were also included. The keywords were searched in the titles, abstracts, and keywords of papers. Additionally, the papers had to be relevant to the research question at hand.

3.1.3. Exclusion criteria

The papers that were not relevant to the research questions were excluded from the study.

3.1.4. Screening

At first, the titles of all papers found in the databases were examined and those that were relevant to the research question were selected. Secondly, the abstracts were reviewed by the researcher and those that were fully consistent with the purpose of the research and met the inclusion criteria were selected and their full-texts were read. Finally, the papers that focused on the psychological problems of nurses during the COVID-19 pandemic were included in the study. The papers were evaluated based on the PRISMA guideline. Citation and publication bias were also taken into account, and papers with a high citation count were examined closely. All the above-mentioned procedures were followed twice.

3.1.5. Data extraction

The papers were carefully reviewed and the required information was abstracted and extracted according to a specific form, which included the title, corresponding author, research sample, time and place of the research, research design, methodology, results, and conclusion. The abstraction forms were completed for all papers. All forms were analyzed by two researchers independently and the results were tabulated. Moreover, in case of any contradictions, other researchers were consulted. The final forms were completed in Microsoft Word Office (version 2016).

<table>
<thead>
<tr>
<th>P</th>
<th>Nurse OR Nursing Personnel OR Registered Nurses OR Health Personnel OR Health worker OR Health caregiver</th>
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<tbody>
<tr>
<td>I</td>
<td>Severe acute respiratory syndrome coronavirus 2 OR Coronavirus OR SARS-CoV-2 OR COVID-19 OR COVID19 OR New coronavirus OR Corona</td>
</tr>
<tr>
<td>O</td>
<td>Mental OR Psychological OR Mental Disorders OR Mental health OR Psychic OR Psychologic OR Stress OR Anxiety OR Depression</td>
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</table>

PICO: patient/population, intervention, and outcomes
4. Results

The initial search led to the extraction of 809 papers, 235 of which were excluded as they recurred in the databases. Afterward, 574 titles were analyzed and 452 relevant papers were excluded as they did not match the purpose of the research. The abstracts of the 122 papers found in the previous step were analyzed and 101 papers were excluded as they were not related to the purpose of the research. Finally, 16 full texts were selected, 10 of which were totally in line with the research objectives. The final selection diagram of the papers is depicted in Figure 1.

Table 2 summarizes the types of the extracted articles. Accordingly, nine studies were cross-sectional and one was qualitative using a phenomenological approach.
Table 2. Types of the selected academic papers

<table>
<thead>
<tr>
<th>Research type</th>
<th>Percentage</th>
<th>Number</th>
<th>Reference(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Qualitative</td>
<td>10</td>
<td>1</td>
<td>(7)</td>
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<tr>
<td>Cross-sectional</td>
<td>90</td>
<td>9</td>
<td>(3, 6, 8, 9, 11-15)</td>
</tr>
</tbody>
</table>

The contents of the selected 10 papers have been summarized in Table 3. The information included the title, corresponding author, place (country) and time of the research, purpose of the research, sample, design, methodology, results, and conclusion.

Table 3. Abstraction form of the final sample

<table>
<thead>
<tr>
<th>#</th>
<th>Corresponding author/title</th>
<th>Country</th>
<th>Year</th>
<th>Purpose</th>
<th>Sample</th>
<th>Design</th>
<th>Methods</th>
<th>Results</th>
<th>Conclusion</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Niuniu Sun et al.; Face-to-face or on-</td>
<td>China</td>
<td>January 20-February y 10 (2020)</td>
<td>Discovering psychological experiences of nurses while taking care of COVID-19 patients</td>
<td>20 nurses working actively in the first university hospital of Henan</td>
<td>Qualitative-phenomenology</td>
<td>Face-to-face or on-phone semi-structured interviews with nurses; data analysis via Colaizzi’s method</td>
<td>Symptoms of depression, anxiety, insomnia, and distress were tested through the patients’ health questionnaire (nine items), generalized anxiety disorder scale (seven items), severity of insomnia (seven items), and impact of event scale (22 items); use of multivariate regression analysis</td>
<td>Categorization of the psychological experiences of nurses into four themes: 1. emergence of negative feelings in the initial stages, including fatigue, discomfort, panic, and anxiety about oneself and one’s family; 2. self-exposure strategies, such as psychological adaptation, team support, and logical cognition; 3. under-pressure growth, such as increased professional responsibilities and self-reflection; and 4. positive effects (all participants reporting a panic). In total, 11 nurses expressed anxiety about the patients in isolation, 15 nurses experienced anxiety, 50% of the nurses experienced tension, all nurses felt anxious about themselves and their families</td>
</tr>
<tr>
<td>2</td>
<td>Jianbo La et al.; Factor</td>
<td>China</td>
<td>January 29-February y 13 (2020)</td>
<td>Evaluation of the psychological consequences and underlying factors among nurses in charge of COVID-19 patients in China</td>
<td>1,257 health staff including physicians and nurses in 34 hospitals in China</td>
<td>Cross-sectional</td>
<td>Use of a self-rating questionnaire containing several parts, such as demographic background, prevalence of symptoms in the recent months, Depression Anxiety Stress-Scales-21, and IES-R; analysis of the correlation between physical symptoms and psychological consequences, such as depression, anxiety, stress, and PTSD</td>
<td>765 participants (60.8%): 50.4% diagnosed with depression, 44.6% with anxiety, 34% with insomnia, and 71.5% with distress. Female nurses at the frontier fighting the disease showed the most symptoms in Wuhan, China; the same group showed the highest risks of mental disorders, such as depression (OR=1.52, 95% CI=1.11-2.49, P=0.01), anxiety (OR=1.57, 95% CI=1.22-2.82, P&lt;0.001), insomnia (OR=2.97, 95% CI=1.92-4.60, P=0.001), and distress (OR=1.60, 95% CI=1.25-2.04, P=0.001)</td>
<td>The medical staff of the hospitals in Wuhan, China, especially female nurses who were directly involved in the diagnosis, care provision, and treatment of COVID-19 patients, were under more psychological pressure.</td>
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<tr>
<td>3</td>
<td>Nicholas WS Chew/A Multinational, Multicenter Study on the Psychological Outcomes and Associated Physical Symptoms amongst Healthcare Workers during the COVID-19 Outbreak</td>
<td>Singapore and India</td>
<td>February 19-April 17 (2020)</td>
<td>To explore the correlation between psychological outcomes and physical symptoms among healthcare staff</td>
<td>969 participants from the health staff, including physicians, nurses, and managers in five hospitals of India and Singapore; number of nurses=355</td>
<td>Cross-sectional</td>
<td>Use of a self-rating questionnaire containing several parts, such as demographic background, prevalence of symptoms in the recent months, Depression Anxiety Stress-Scales-21, and IES-R; analysis of the correlation between physical symptoms and psychological consequences, such as depression, anxiety, stress, and PTSD</td>
<td>Mean IES-R score: 8.29±9.79; anxiety and overestimation found as common symptoms; 48 participants (5.3%) diagnosed with moderate to severe depression; 79 participants (8.7%) diagnosed with moderate to severe anxiety; 20 participants (2.2%) diagnosed with moderate to severe stress; 34 participants (3.6%) diagnosed with moderate to severe symptoms of distress; 33% diagnosed with headache; occasional cases of PTSD symptoms among nurses; homogenizing participants in terms of age and gender showed: depression (OR=2.79, 95% CI=1.54-4.78, P=0.001), anxiety (OR=2.18, 95% CI=1.36-3.48, P&lt;0.001), stress (OR=3.06, 95% CI=1.97-4.1, P=0.000), and PTSD (OR=2.20, 95% CI=1.12-4.35, P=0.023); emergence of physical symptoms along with psychological symptoms</td>
<td>A statistically significant correlation was found between the prevalence of psychological and physical symptoms among the healthcare staff. Psychological interventions were found to be effective in treatment.</td>
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<td>4</td>
<td>Saqib Amin/The Psychology of Coronavirus Fear: Are Healthcare Professionals Suffering from Corona-Phobia?</td>
<td>Lahore, Pakistan</td>
<td>2020</td>
<td>To explore the psychological effects of the COVID-19 pandemic on healthcare staff</td>
<td>250 nurses, physicians, paramedics, and specialists; the number of nurses=76</td>
<td>Cross-sectional</td>
<td>Use of the PCWBI (30 multiple-choice items) to explore the psychological health of the medical staff (e.g. nurses and physicians) treating COVID-19 patients</td>
<td>Fear of the disease as the main cause of mental and psychological symptoms; mean score of psychological effects=16.4, depression=21.4, negative thinking=28.1, overload=34.3, avoidance=22.8, lack of control=26.23, vitality=28.44; mean scores of PCWBI were 0.92, 0.64, and 0.5 for the age groups of 20-30, 31-40, and above 50 years old</td>
<td>The government is expected to provide the required facility for nurses and medics to control and medicate the psychological health.</td>
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<tr>
<td>5</td>
<td>Juhong Zhu et al.; Prevalence and Influencing Factors of Anxiety and Depression Symptoms in the First-Line Medical Staff Fighting Against COVID-19 in Gansu</td>
<td>China</td>
<td>February 17-February y 29 (2020)</td>
<td>To explore the prevalence and effective factors of anxiety and depression in medical staff of hospitals fighting COVID-19 in Gansu, China</td>
<td>165 frontier medical staff, including 79 physicians and 86 nurses taking care of COVID-19 patients</td>
<td>Cross-sectional</td>
<td>Use of a researcher-made questionnaire (20 items) scored based on a four-point Likert scale, use of Self-Rating Anxiety Scale to test anxiety, use of Self-Rating Depression Scale to test depression, use of WeChat to send the questionnaires online</td>
<td>The prevalence rates of anxiety and depression symptoms among nurses were 27.9% and 4.9%, respectively. Depression and anxiety background were found as the risk factors: anxiety (T=3.635, 95% CI=0.000, 95% CI=16.366-4.47), depression (T=2.835, P=0.005, 95% CI=18.238-3.254).</td>
<td>Frontier medical staff fighting COVID-19 showed symptoms of high depression and anxiety. Promotion of adaptive capacities to psychological situations could reduce the negative feelings.</td>
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<thead>
<tr>
<th>Study</th>
<th>Country</th>
<th>Time Period</th>
<th>Method</th>
<th>Results</th>
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<tbody>
<tr>
<td>Rodolfo Rossi et al.</td>
<td>Italy</td>
<td>March 27 - March 31 (2020)</td>
<td>Cross-sectional</td>
<td>To report the psychological adverse effects of the COVID-19 epidemic among Italian healthcare staff; 472 nurses, 433 specialists, 86 general practitioners, 112 nurse assistants, and 275 others.</td>
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<tr>
<td>Haozheng Cai et al.</td>
<td>China</td>
<td>January - March (2020)</td>
<td>Cross-sectional</td>
<td>To explore the psychological effects of COVID-19 on the medical staff fighting the disease and the coping strategies in Hunan, the adjacent province to Hubei, during the outbreak of the disease; 534 health staff (245 nurses, 233 specialists, 48 medical technicians, and 5 hospital workers).</td>
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<tr>
<td>Qianlan Yin et al.</td>
<td>China</td>
<td>February 1 - February 5 (2020)</td>
<td>Cross-sectional</td>
<td>Exploring the symptoms of PTSD among the medical staff fighting COVID-19 and assessing the quality of their sleep after one month; 377 health staff in different provinces of China.</td>
</tr>
<tr>
<td>Guo Li et al.</td>
<td>China</td>
<td>February 8 - February 15 (2020)</td>
<td>Cross-sectional</td>
<td>To explore the psychological effects on female healthcare workers in Tongji, determine the predictors of acute stress, depression, and anxiety; explore the sources of acute stress; 5137 female healthcare workers, including 96 medical technicians, 1,127 nurses, and 159 physicians.</td>
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</table>

Online submission of questionnaires in social networks; snowball sampling; content of the questionnaires: demographic information, features of workplace information about direct exposure to COVID-19, and exposure to infected colleagues; main psychological effects: symptoms of stress disorder, PTSD, severe depression, anxiety, insomnia, and perceived stress. The observed symptoms: PTSD, severe depression, anxiety, insomnia, and stress in 40.39%, 24.73%, 19.89%, 8.27%, and 21.9% of the staff, respectively. Regression test results: lower age and female gender had correlations with all adverse effects, except for insomnia; higher odds of PTSD in general practitioners; higher exposure of nurses and nurse assistants to severe insomnia, strong correlation between having a deceased, hospitalized, or quarantined friend or relative and PTSD, depression, insomnia, and stress symptoms; correlation between exposure to infection and emergence of depression symptoms. A vast majority of healthcare staff fighting COVID-19, especially young women, suffer from psychological problems and are mentally unhealthy. It is essential to have better monitoring for health effects of the COVID-19 pandemic. |
5. Discussion

The present research aimed to analyze the psychological problems of nurses during the COVID-19 pandemic. Among all academic papers selected and reviewed in this research, nine were cross-sectional in type and explored psychological problems via questionnaires. The ever-expanding pandemic of the disease made the researchers use online surveys as emails or posts shared on social networks. One paper was qualitative in type and adopted a phenomenological approach. It used in-depth semi-structured interviews to explain the psychological problems of nurses. It should be mentioned that seven papers were carried out in China. As the incidence of the disease began in China, more academic research has been conducted in this country followed by Italy, Pakistan, India, and Singapore.

The most common psychological problems that the nurses suffered from were panic, anxiety, stress, sleep disorder, discomfort, depression, lack of self-control, overstimulation, and post-traumatic stress disorder. Emergence of negative feelings occurred faster than positive feelings among nurses (7). Additionally, women showed more symptoms, such as depression and anxiety, compared to men (3). Moreover, lower age and female gender had a significant effect on the incidence of depression, anxiety, and stress (6,8,14). Concerns about financial problems and waiting for acknowledgments from superior ranks were also confirmed to affect the mental health of medical staff (13). In the body of research performed in China on this subject, being an only child was a background feature in question and was shown to be significantly involved in creating mental problems for the medical staff (9,15).

Provision of personal protection facilities plays a key role in maintaining the mental health of nurses. Given the epidemic of the disease worldwide, attempts should be made to mentally support the healthcare staff and make the required interventions, such as holding adjusted debriefing sessions and psychological discharge practices, including hot-wash and psychological recovery. Based on the reviewed studies, age- and gender-specific interventions are required in this occupation as well (6). Furthermore, attention should be paid to sociocultural factors, such as the norm of having one child in China (9,15) in the development of localized strategies and protocols to support the medical staff.

It has been about five months since the emergence of COVID-19 worldwide and copious research has been conducted on the clinical and psychological symptoms of the disease. Home quarantine and some psychological problems for people. These all have influenced nurses and other healthcare workers who have direct contact with patients and are also expected to take care of themselves not to transmit the disease to their family members. Based on the findings of the present systematic review of the related literature, systematic multipurpose interventions are required to support the healthcare staff psychologically. During the epidemic, specialized consultations can help reduce the fear of transmitting the infection among the healthcare staff, especially nurses. Such consultations also help them increase their self-confidence and stay positive.

As all studies on the psychological problems of nurses were cross-sectional in type, longitudinal studies are recommended to be conducted and certain interventions have to be executed to find optimal strategies to lower the psychological pressure on nurses during the pandemic. Longitudinal research can contribute to unpredictable future epidemics as well. Moreover, several suggestions have been made to promote the mental health of nurses: 1. education of the nurses, 2. promotion of the psychical and mental tolerance of the nurses, 3. provision of full personal protection equipment, 4. development of social and psychological protocols to support nurses, 5. reduction of work shifts, and 6. presence of psychologists and clergy men in the hospital. It should be mentioned that one limitation of the present research was the exclusion of articles that had been written in languages other than English.

6. Conclusion

During the epidemic and pandemic of infectious diseases, such as COVID-19, the healthcare staff, especially nurses experience various psychological problems. As nurses are on the frontier of fighting COVID-19, they require extensive support. In this context, health policymakers can plan appropriate educational programs and develop psychological support protocols to maintain and promote nurses’ mental health.

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Footnotes

Authors’ Contributions: Milad Ahmadi Marzaleh, Ahmad Soltani, and Batoul Khoundabi searched the relevant databases and included the appropriate articles according to the study objective. At the same time, Milad Ahmadi Marzaleh, Ahmad Soltani, and Batoul Khoundabi supervised the whole thesis. Milad Ahmadi Marzaleh,
Ahmad Soltani, and Batoul Khoundabi prepared the first draft of the manuscript. Milad Ahmad Marzaleh, Ahmad Soltani, and Batoul Khoundabi did the data analysis, made critical revisions to the paper for important intellectual content, and supervised the study. All authors read and approved the final manuscript.

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**Informed Consent:** Nil.

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**References**


